



AEG BILLING INFORMATION MO HEALTHNET DIVISION (MHD)

Billing for Adult Expansion Group (AEG)

Participants in the AEG will have ME Code E2.

Dates of Service

July 1, 2021 to September 30, 2021:

Claims are billed as Fee-For-Service via eMOMED.

October 1, 2021 and beyond:

Claims are billed to the Managed Care Plan.

MO HealthNet Provider Enrollment

To enroll as a Fee-For-Service provider:

 Email Provider Enrollment at mmac.providerenrollment@dss.mo.gov.

To enroll as a Managed Care provider:

Contact the health plans directly.

Managed Care Contact



1-855-694-HOME (4663)

Email

Home State Health website &



833-388-1407

Healthy Blue website @



1-866-292-0359

- · Provider Relations email
- Network Mgmt email

MO HealthNet Fee-For-Service Provider Resources

Provider Communications

This unit is available for providers with questions about:

- Proper claim filing, claims resolution or disposition.
- Participant eligibility and verification.

Contact Provider Communications:

- Phone: (573) 751-2896
- Email via MHD Web portal Communication Management https//:www.emomed.com

MO HealthNet Fee-For-Service Provider Resources

Constituent Education (formerly Provider Education)

The unit provides education regarding:

- Proper billing methods and procedures for claim filing.
- Training regarding billing via eMOMED.

Contact Constituent Education:

Phone: (573) 751-6683

Email: <u>mhd.provtrain@dss.mo.gov</u>

MO HealthNet Provider Resources

Provider Technical Help Desk

This unit provides technical assistance with:

- Establishing the required electronic claims and remittance advice formats, network communication, HIPAA trading partner agreements, and eMOMED.
- Register for eMOMED at www.emomed.com.

Contact the Help Desk:

Phone: (573) 635-3559

MO HealthNet Fee-For-Service Provider Resources

Pharmacy & Clinical Services

This unit is responsible for program and clinical policy development for MO HealthNet.

Contact Pharmacy & Clinical Services:

- For questions regarding pharmacy claims, call: (573) 751-6963.
- For questions regarding clinical policy, email: clinical.services@dss.mo.gov.
- For drug prior authorizations, call: (800) 392-8030, option 3.
- Fax drug PA requests to: (573) 636-6470.